

TRACK RECORD

Recent Projects that have been, or are being, undertaken
by the Morrison Low Team



Operational Track Record

- Accident Compensation Corporation
 - Review of ACC corporate functions to assess opportunities for improved value for money
Denise Cosgrove, General Manager, Claims Management
Ph: +64 4 918 7700
- Agresearch NZ
 - Evaluate where corporate service functions could improve the value for money of their services
Ellen Dunster, General Manager Human Resources
Ph: +64 7 834 6600
 - Lead and facilitate program management across a range of 'fit for purpose' projects covering organisational and business process change
Ellen Dunster, General Manager Human Resources
Ph: +64 7 834 6600
- Auckland City Council
 - Shared project resource with Auckland City Council and Manukau City Council to improve parking collections
Chris Geerlings, Manager Parking Operations
Ph: +64 9 373 6108
- Auckland Council
 - Review risks around procure to payment of supplies and services at launch of new Auckland Council
Delaine Wilson, Manager Accounting Services
Ph: +64 9 301 0101
- Auckland Regional Council
 - Develop framework for prioritisation of work and optimising use of resources
Louise Mason, formerly General Manager, Programmes and Partnerships
Now contactable at: Auckland Council, Manager Community Development, Arts and Culture, Ph: +64 9 301 0101
- Auckland Regional Transport Authority
 - Development of project management plans and processes
Grant Daniel, formerly Project Planning Manager
Now contactable at: Aurecon, Project Manager, Ph: +64 9 520 6019
- Blacktown City Council
 - Review of graphic services area
Craig Dalli, Manager of Corporate Governance
Ph: +61 2 9839 6418
 - Review of graphics services unit
Craig Dalli, Manager of Corporate Governance
Ph: +61 2 9839 6418
- Boonah Shire Council
 - Organisational restructure and strategic focusing of executive functions
Ian Flint, formerly Interim Chief Executive Officer
Now contactable at: Lockyer Valley Regional Council, Chief Executive Officer, Ph: +61 7 5462 0301

TRACK RECORD

Recent Projects that have been, or are being, undertaken
by the Morrison Low Team



Operational Track Record

- Boonah Shire Council
- Analysis of strategic environment influencing organisational structure
Ian Flint, formerly Interim Chief Executive Officer
Now contactable at: Lockyer Valley Regional Council, Chief Executive Officer, Ph: +61 7 5462 0301
- Burke Shire Council
- Prepared community engagement strategy for long term community plan
- Burnside City Council
- Undertake a review of the city's nursery, including strategic objectives, delivery options, costs and linkages with other strategic and operational initiatives
Paul Deb, General Manager, Planning and Infrastructure
Ph: +61 8 8366 4250
- Burwood Council
- Review the current road opening restoration operations of Council, including analysis of current trends and where the function sits in the current organisational structure
Khaled Azer, Director Technical Services and Operations
Ph: +61 2 9911 9911
 - Assistance with the recruitment of a new works manager
Peter Macklin, Human Resources Manager
Ph: +61 2 9911 9911
 - Review of depot operations
Peter Macklin, Human Resources Manager
Ph: +61 2 9911 9911
 - Feasibility and conceptual modelling of library services
Michael McMahon, General Manager
Ph: +61 2 9911 9802
 - Assist and provide high level guidance to the works section during the absence of the works manager for 2 - 3 days per week
John Inglese, Senior Manager Assets and Design
Ph: +61 2 9911 9911
 - To review street cleansing operation to improve operational performance and report on improved service levels
Khaled Azer, Director Technical Services and Operations
Ph: +61 2 9911 9911
 - Providing hands on operational support to the depot manager to assist to deliver a major improvement program across depot services
Khaled Azer, Director Technical Services and Operations
Ph: +61 2 9911 9911

TRACK RECORD

Recent Projects that have been, or are being, undertaken
by the Morrison Low Team



Operational Track Record

- | | |
|---|--|
| Burwood Council | <ul style="list-style-type: none">• Undertake a business case to test the efficiency of existing waste services at the council
<i>Khaled Azer, Director Technical Services and Operations</i>
<i>Ph: +61 2 9911 9911</i> |
| Byron Shire Council | <ul style="list-style-type: none">• Prepare community strategic plan engagement strategy and assist with community engagement
<i>Melinda Campbell, Community Services</i>
<i>Ph: +61 2 6626 7000</i> |
| Campbelltown City Council, SA | <ul style="list-style-type: none">• Prepare shared services business case
<i>Paul Dilulio, Chief Executive Officer</i>
<i>Ph: +61 8 8366 9247</i> |
| Canada Bay City Council | <ul style="list-style-type: none">• Review of Section 94 Processes
<i>Tony McNamara, Director of Planning</i>
<i>Ph: +61 2 9911 6555</i> |
| Cessnock City Council | <ul style="list-style-type: none">• Review business processes of planning function area to test and improve planning systems, processes and related procedures
<i>Bernie Mortomore, General Manager</i>
<i>Ph: +61 2 49934100</i>• Preparation of a draft brief designed to guide a review of the business processes applicable to the planning functions within Council
<i>Bernie Mortomore, General Manager</i>
<i>Ph: +61 2 49934100</i> |
| Cooloola Shire Council | <ul style="list-style-type: none">• Independent investigation of allegations of breaches of code of conduct
<i>Ken Mason, formerly</i>
<i>Now contactable at: Gympie Regional Council, Chief Executive Officer, Ph: 1300 307 800</i> |
| Dept of Transport and Urban Planning, South Australia | <ul style="list-style-type: none">• Identify risks and issues to deliver projects on time
<i>Tim Warren, Director of Special Projects</i>
<i>Ph: +61 8 8343 2726</i>• South Road upgrade - planning brief and documentation review
<i>Tim Warren, Director of Special Projects</i>
<i>Ph: +61 8 8343 2726</i> |
| District Council of Peterborough | <ul style="list-style-type: none">• Assist four councils prepare business cases for a number of shared services opportunities
<i>Terry Barnes, Chief Executive Officer</i>
<i>Ph: +61 8 8651 3566</i> |
| Environment Canterbury | <ul style="list-style-type: none">• High level review of Ecan's annual plan required by the commissioners ahead of plan approval
<i>Bryan Jenkins, Chief Executive Officer</i>
<i>Ph: +64 3 365 3828</i> |

TRACK RECORD

Recent Projects that have been, or are being, undertaken
by the Morrison Low Team



Operational Track Record

- ETSA Utilities
- Review outsourcing and vegetation management
Richard Twisk, General Manager, Networks
Ph: +61 8 8404 5600
- Fairfield City Council
- Process design, accountabilities and job descriptions
Deb Sandars, Executive Manager City Services
Ph: +61 2 9725 0222+61 2 9725 0234
 - Document process and service levels agreements between City Services and City Outcomes
Deb Sandars, Executive Manager City Services
Ph: +61 2 9725 0222+61 2 9725 0234
 - Facilitation of workshop between a number of councils exploring sharing technical resources
Stephen Frost, Manager Engineering Services
Ph: +61 2 9725 0222
 - Commercialisation of engineering business unit
Deb Sandars, Executive Manager City Services
Ph: +61 2 9725 0222+61 2 9725 0234
- Far North District Council
- Funding and administration agreement drafting
Patrick Schofield, General Manager Building Consents
Ph: +64 9 401 2101
 - Review of council facilities in Kaitaia
Chris Galbraith, formerly Customer Services Manager
Now contactable at: Far North Holdings Limited, General Manager, Ph: +64 9 402 5659
 - Project management of options for the remediation of oyster farms that have been contaminated by sewage discharges
Peter Johnson, formerly General Manager Water, Wastewater and Refuse
Now contactable at: Morrison Low & Associates Ltd, Consultant, Ph: +64 9 523 0122
- Fraser Coast Regional Council
- Assistance with the implementation of the merger of Councils water businesses
Andrew Brien, Chief Executive Officer
Ph: +61 7 4197 4354
- Gisborne District Council
- Provide assistance in identifying development options for new swimming pool facility
Hendrik Geyer, Pools Manager
Ph: +64 6 867 2049
- Gladstone Regional Council
- Review of fleet across the amalgamating councils
Mark Larney, Director Corporate Services
Ph: +61 7 4975 8100

TRACK RECORD

Recent Projects that have been, or are being, undertaken
by the Morrison Low Team



Operational Track Record

- Gladstone Regional Council
- Assisting the Council's selection panel in conducting the recruitment of a Director Environment and Parks
Graeme Kanofski, Chief Executive Officer
Ph: +61 749 766 904
 - Conducting the ByElection for the vacancy of Mayor for the Gladstone Regional Council
Graeme Kanofski, Chief Executive Officer
Ph: +61 749 766 904
- Gosford City Council
- Undertaking a high level review of their service levels by facilitating meetings with each business unit manager to prepare a template to record the current service levels, indentifying inputs and outputs to the services, report on the outcomes of the sessions
Sharon Hutch, Management Accountant
Ph: +61 2 4325 8310
- Greater Taree City Council
- Formulate a review of the organisation structure and operating environment
Gerard Jose, General Manager
Ph: +61 2 6592 5399
- Hamilton City Council
- Review of design services unit
Sally Davis, formerly General Manager, Works and Services
Now contactable at: Franklin District Council, Chief Executive Officer, Ph: +64 9 237 1300
 - Scoping project for the preparation of a strategy for enhancing and protecting natural areas within Hamilton City
Kemble Pudney, Research and Planning Manager
Ph: +64 7 838 6649
- Hastings District Council
- Advise on the feasibility and assist with business analysis for a wine and food centre at Soneycroft, Hastings
Antoinette Campbell, Manager of Community Services
Ph: +64 6 878 0500
 - Amalgamation of parks asset management and parks business unit
Stephen Bunting, formerly Manager of Community Services
Now contactable at: Morrison Low & Associates Ltd, Senior Consultant, Ph: +64 9 523 0122
- Hauraki District Council
- Review community services, planning and environment and water services groups systems, processes and structures
Langley Cavers, Chief Executive Officer
Ph: +64 7 862 9921

TRACK RECORD

Recent Projects that have been, or are being, undertaken
by the Morrison Low Team



Operational Track Record

- | | |
|--|--|
| Holroyd City Council | <ul style="list-style-type: none">• Project management review of McFarlane Street and Wentworthville carpark development projects
<i>Stan Antczak, Director Engineering Services</i>
Ph: +61 2 9840 9850 |
| Hunters Hill Municipal Council | <ul style="list-style-type: none">• Assistance to undertake an operational review and provide change management support
<i>David Innes, Manager, Public Works and Infrastructure</i>
Ph: +61 2 9879 9401 |
| Ipswich City Council | <ul style="list-style-type: none">• Workshop with councillors on organisational structure
<i>Ray Rapinette, Acting Chief Executive Officer</i>
Ph: +61 7 3810 6209 |
| IPWEA - Brisbane | <ul style="list-style-type: none">• Development and facilitation of seminar discussing service delivery options for local government
<i>Suzanna Barnes-Gillard, Queensland Chief Executive</i>
Ph: +61 7 3000 2271 |
| Kaipara District Council | <ul style="list-style-type: none">• Preparation of professional services contract, including a review of requirements, recommendations for procurement strategy and process, and implementing this through the tender process
<i>Fiona Vessey, Community Infrastructural Assets Manager</i>
Ph: +64 9 439 7059 |
| Ku-ring-gai Council | <ul style="list-style-type: none">• Review of documentation produced by the council establishing the framework for their risk management procedures
<i>Tino Caltabiano, Manager Finance</i>
Ph: +61 2 94249023 |
| Leichhardt Municipal Council | <ul style="list-style-type: none">• Review of operation of Leichhardt Park Aquatic Centre
<i>David Marshall, Corporate and Information Services Manager</i>
Ph: +61 2 9367 9222• Assisting parks team prepare tender response - unwanted vegetation removal
<i>Vince Cusumano, Manager Parks and Streetscapes</i>
Ph: 0061 2 9367 9222• Evaluation of the operation of the area based teams within the parks and gardens and street cleaning operations
<i>Peter Gainsford, Director Infrastructure and Service Delivery</i>
Ph: +61 2 9367 9010 |
| LGA SA - Local Government Association of South Australia | <ul style="list-style-type: none">• Develop proposal for shared services opportunity and associated templates
<i>Paul Perry, Manager Governance and Partnerships</i>
Ph: +61 8 8224 2045 |

TRACK RECORD

Recent Projects that have been, or are being, undertaken
by the Morrison Low Team



Operational Track Record

- | | |
|-----------------------------------|---|
| LGMA QLD | <ul style="list-style-type: none">• A series of seminar workshops for LGMA on business process review
<i>Nicole Walker, Manager Member Services</i>
<i>Ph: +61 7 3000 2287</i> |
| Lithgow City Council | <ul style="list-style-type: none">• Review of the fleet management performance within Lithgow and Mid-Western Councils and analysing opportunities for shared services
<i>Roger Bailey, General Manager</i>
<i>Ph: +61 2 6354 9999</i>• Review of the fleet management model and the performance of plant within the fleet
<i>Roger Bailey, General Manager</i>
<i>Ph: +61 2 6354 9999</i> |
| Lockyer Valley Regional Council | <ul style="list-style-type: none">• Facilitation of a process to assist council conduct a performance review of their chief executive
<i>Tanya Milligan, Chair Corporate Governance & Youth Engagement</i>
<i>Ph: +61 7 54620 301</i> |
| Longreach Regional Council | <ul style="list-style-type: none">• Assistance with selection of interim senior staff pending amalgamation transition
<i>Fred de Ward, Interim Chief Executive</i>
<i>Ph: +61 7 4658 4179</i>• Assistance to Council in selection process for CEO
<i>Fred de Ward, Interim Chief Executive</i>
<i>Ph: +61 7 4658 4179</i> |
| Mackay Regional Council | <ul style="list-style-type: none">• Facilitation of a workshop for senior managers and supervisors focusing on leadership in local government
<i>Barry Omundson, Director Commercial Services</i>
<i>Ph: +61 7 4961 9007</i> |
| Mackenzie District Council | <ul style="list-style-type: none">• Review of shared services opportunities in asset management and corporate services
<i>Glen Innes, Chief Executive</i>
<i>Ph: +64 3 685 9013</i> |
| Maitland City Council | <ul style="list-style-type: none">• Two essential elements, first the development of a strategic framework and template to guide the assessment of service levels. Second, establishment of a framework to conduct value for money service reviews
<i>David Evans, General Manager</i>
<i>Ph: +61 2 4934 9700</i> |
| Manukau Buildings Consultants Ltd | <ul style="list-style-type: none">• Implementation of systems required to achieve accreditation
<i>Jason Reu, formerly Manager</i>
<i>Now contactable at: Auckland Council, Operations Manager, Ph: +64 9 301 0101</i> |

TRACK RECORD

Recent Projects that have been, or are being, undertaken
by the Morrison Low Team



Operational Track Record

- Manukau Buildings Consultants Ltd
- Administration process review to support new business operation
*Jason Reu, formerly Acting Chief Executive Officer
Now contactable at: Auckland Council, Operations Manager, Ph: +64 9 301 0101*
- Manukau City Council
- Management of funding to Transfund and co-ordination of NIMT inputs for IA application
 - Food Bowl - development management of this proposed major industry and tourist facility
*Rick Walden, formerly Director Economic
Now contactable at: Auckland Transport, Manager Major Projects and PMO, Ph: +64 9 355 3553*
 - In addition to providing general business support this project also included project management services to Towards 2060 Manukau's Strategic Plan and the development of an Urban Design Framework and Action Plan
*Ree Anderson, formerly Director of Environment
Now contactable at: Auckland Council, Regional Strategy, Community and Cultural Policy Manager, Ph: +64 9 301 0101*
 - Review of animal management processes to effect efficiency and effectiveness gains
*Leigh Auton, formerly Chief Executive Officer
Now contactable at: Auton & Associates, Director, Ph: +64 9 267 9578*
 - Review of structure and resource requirements to make effective delivery of transportation in programme
*Rick Walden, formerly Director Economics
Now contactable at: Auckland Transport, Manager Major Projects and PMO, Ph: +64 9 355 3553*
 - Project management of the Beachlands sustainable development plan
*Brigitte de Ronde, Manager, City Design and Planning
Ph: +64 9 263 7100*
 - Project manage the implementation of structural changes as a result of business improvement project
*Ree Anderson, formerly Director of Environment
Now contactable at: Auckland Council, Regional Strategy, Community and Cultural Policy Manager, Ph: +64 9 301 0101*
 - Manukau City Council reorganisation task force management
*Leigh Auton, formerly Chief Executive Officer
Now contactable at: Auton & Associates, Director, Ph: +64 9 267 9578*

TRACK RECORD

Recent Projects that have been, or are being, undertaken
by the Morrison Low Team



Operational Track Record

Manukau City Council

- Provide detailed change management plans and manage change process
Dave Foster, formerly Director Finance
Now contactable at: Auckland Transport, Chief Financial Officer, Ph: +64 9 355 3553
- Peer review of Manukau City Council submission to Royal Commission
Grant Taylor, Director Strategy
Ph: +64 9 263 7100
- Project manage the preparation of the Clevedon sustainable development plan
Brigitte de Ronde, Manager, City Design and Planning
Ph: +64 9 263 7100
- Support to business in preparing for Building Act accreditation
Ree Anderson, formerly Director Environment
Now contactable at: Auckland Council, Regional Strategy, Community and Cultural Policy Manager,
Ph: +64 9 301 0101
- Mentor acting building authority manager and undertake strategic building issues review
Ree Anderson, formerly Director of Environment
Now contactable at: Auckland Council, Regional Strategy, Community and Cultural Policy Manager,
Ph: +64 9 301 0101
- Growth strategy and centres project management including project management of pre-lodgement process for Puketutu Island Watercare development, project management of Mangere Town Centre development
Ree Anderson, formerly Director Environment
Now contactable at: Auckland Council, Regional Strategy, Community and Cultural Policy Manager,
Ph: +64 9 301 0101
- Flat Bush town centre development project support
Andrew Maddock, Senior Adviser Council Enterprises
Ph: + 64 9 262 7100
- Resource consents and compliance redesign/business improvement Stage 4. Implement new design, organisational structures, service processes, roles, accountabilities, performance control points, succession plan and productivity management
Carole Todd, formerly Group Manager Environmental Operations - Kotuku4
Now contactable at: Auckland Council, Licensing and Compliance Manager, Ph: +64 9 301 0101

TRACK RECORD

Recent Projects that have been, or are being, undertaken
by the Morrison Low Team



Operational Track Record

Manukau City Council

- Case study on Manukau Building consulting model
*Ree Anderson, formerly Director of Environment
Now contactable at: Auckland Council, Regional Strategy, Community and Cultural Policy Manager,
Ph: +64 9 301 0101*
- Auckland Council spatial plan
*Ree Anderson, formerly Director Environment
Now contactable at: Auckland Council, Regional Strategy, Community and Cultural Policy Manager,
Ph: +64 9 301 0101*
- Resource Consents and Compliance Redesign/Business Improvement Stage 3. Review redesign financial processes, recommend necessary business changes and implement
*Carole Todd, formerly Group Manager
Environmental Operations - Kotuku4
Now contactable at: Auckland Council, Licensing and Compliance Manager, Ph: +64 9 301 0101*
- Resource consents and compliance redesign/business improvement Stage 2. Review processes, improvement options, unit aspirations and implement efficiencies
*Carole Todd, formerly Group Manager
Environmental Operations - Kotuku4
Now contactable at: Auckland Council, Licensing and Compliance Manager, Ph: +64 9 301 0101*
- Project management and liaison services for Clovelly Road landslip
*Carole Todd, formerly Group Manager
Environmental Operations - Kotuku4
Now contactable at: Auckland Council, Licensing and Compliance Manager, Ph: +64 9 301 0101*
- Project manage and supervise BCA accreditation 2009
*Carole Todd, formerly Group Manager
Environmental Operations - Kotuku4
Now contactable at: Auckland Council, Licensing and Compliance Manager, Ph: +64 9 301 0101*
- Draft Council's submissions to the Auckland Transition Agency's (ATA) proposals in respect of council controlled organisations (CCOs) particularly in relation to building consenting and leisure services
*Phil Wilson, formerly Chief Advisor
Now contactable at: Auckland Council, Chief of Staff, Ph: +64 9 301 0101*
- Review of draft property strategy
*Rick Walden, formerly Director Economic
Now contactable at: Auckland Transport, Manager Major Projects and PMO, Ph: +64 9 355 3553*

TRACK RECORD

Recent Projects that have been, or are being, undertaken
by the Morrison Low Team



Operational Track Record

- | | |
|------------------------------|--|
| Manukau Leisure Services Ltd | <ul style="list-style-type: none">• Operational efficiency and capacity alignment review of aquatic and recreation centres
<i>Brett Jude</i>
<i>Ph: +64 9 262 5960</i>• Review of plans against actuals for project time and cost, and for achievement of business case KPIs
<i>Brett Jude</i>
<i>Ph: +64 9 262 5960</i> |
| Manukau Water | <ul style="list-style-type: none">• Specification of business requirement and system selection and project management of implementation
<i>Raveen Jaduram, formerly Chief Executive Officer</i>
<i>Now contactable at: Watercare Services Ltd, Chief Operating Officer, Ph: +64 9 442 2222</i> |
| Marion City Council | <ul style="list-style-type: none">• Assist review of organisation structure
<i>Peter Tsokas, Director of Operations</i>
<i>Ph: +61 8 8375 6628</i>• A review to identify the existing and future resource capacity and capability required to prepare an improvement plan to ensure the future resources are available when required
<i>Peter Tsokas, Director of Operations</i>
<i>Ph: +61 8 8375 6628</i>• Improving project management system from concept to completion
<i>Peter Tsokas, Director of Operations</i>
<i>Ph: +61 8 8375 6628</i> |
| Maryborough City Council | <ul style="list-style-type: none">• Facilitation of size, shape and sustainability review
<i>Noel Gorrie, CEO</i>
<i>Ph: +61 7 4190 5807</i>• Assist in selecting interim chief executive for Fraser Coast Regional Council
<i>Barbara Hovard, Mayor</i>
<i>Ph: +61 7 4190 5800</i> |
| Melbourne, City of | <ul style="list-style-type: none">• To provide park ranger programme and leadership coaching
<i>Mark Callow, Team leader Park Services</i>
<i>Ph: +61 3 9658 9658</i> |
| Mid-Western Regional Council | <ul style="list-style-type: none">• Review of the fleet management performance within Mid-Western and Lithgow Councils and analysing opportunities for shared services
<i>Warwick Bennett, General Manager</i>
<i>Ph: +61 2 6378 2850</i>• Review of the fleet management model and the performance of plant within the fleet
<i>Warwick Bennett, General Manager</i>
<i>Ph: +61 2 6378 2850</i> |

TRACK RECORD

Recent Projects that have been, or are being, undertaken
by the Morrison Low Team



Operational Track Record

- | | |
|--------------------------------|---|
| Ministry for the Environment | <ul style="list-style-type: none">• Strategic review of the resource management practice team within the Ministry for the Environment. Determine role, purpose, forward work programme and associated resource requirements for the team
<i>Richard Hills, Manager Resource Management Practice</i>
<i>Ph: +64 4 439 7532</i> |
| Napier City Council | <ul style="list-style-type: none">• Facilitate development of organisational project management framework
<i>Neil Taylor, Chief Executive Officer</i>
<i>Ph: +64 6 835 7579</i> |
| Narrogin, Town of | <ul style="list-style-type: none">• This project is to include the residents of the Town of Narrogin in a community survey which also encompasses the residents of the Shires of Narrogin and Cuballing
<i>Gary O'Neil, Chief Executive Officer</i>
<i>Ph: +61 8 9881 1944</i> |
| New Zealand Police - Northland | <ul style="list-style-type: none">• Review of data entry and front counter staffing resourcing and quality issues
<i>Louisa Tamariki, Business Services Manager</i>
<i>Ph: +64 9 430 4500</i> |
| New Zealand Transport Agency | <ul style="list-style-type: none">• Create framework for Land Transport New Zealand funding of Auckland Regional Transport Authority (ARTA)
<i>Dave Macdonald, formerly</i>
<i>Now contactable at: OPOET Limited, , Ph: +64 9 529 9936</i> |
| North Shore City Council | <ul style="list-style-type: none">• Development of busway officer's roster
<i>Anthony Blom, Northern Busway Station Team Leader</i>
<i>Ph: +64 9 486 8400</i>• Develop a contract for a graffiti database that ensures the integrity of the database, provides for the councils to own the data but does not affect the IP of the owner of the database
<i>Warwick Robertson, Team Leader Environmental Protection</i>
<i>Ph: +64 9 486 8585 x 8291</i>• Develop business plan
<i>Archer Davis, Group Manager, Strategy and Planning</i>
<i>Ph: +64 9 486 8601</i>• Assist council in strategy and management of the waste minimisation unit during staff absence. Involved developing and presenting council's submissions to the select committee on the Waste Minimisation Bill as well as review of council's waste services |

TRACK RECORD

Recent Projects that have been, or are being, undertaken by the Morrison Low Team



Operational Track Record

- | | |
|-------------------------------|---|
| North Sydney City Council | <ul style="list-style-type: none">• Planning and development services, practice and procedure review
<i>Stephen Beattie, Manager Planning & Development Services</i>
<i>Ph: +61 2 9936 8100</i> |
| Northland Regional Council | <ul style="list-style-type: none">• To provide an assessment of regional council's responsibilities in regard to catchment management and to assess the current level of service provided by the regional council
<i>Ken Paterson, Chief Executive Officer</i>
<i>Ph: +64 9 438 4639</i> |
| Oberon Council | <ul style="list-style-type: none">• Review of the fleet management model and the performance of plant within the fleet |
| Palmerston North City Council | <ul style="list-style-type: none">• Business review of Central Environmental Laboratory
<i>Ray McIndoe, City Enterprises - General Manager</i>
<i>Ph: +64 6 351 4435</i> |
| Parramatta City Council | <ul style="list-style-type: none">• Provision of project management mentoring and coaching services, development of benchmarks for four key service areas and high level review of the operations of three smaller service areas in the city operations department
<i>Sue Coleman, Group Manager City Services</i>
<i>Ph: +61 2 9806 5601</i>• Develop an implementation plan to guide the implementation of a change program that will improve efficiency, effectiveness and accountability across a range of operational services in the city operations department
<i>Sue Coleman, Group Manager City Services</i>
<i>Ph: +61 2 9806 5601</i> |
| Penrith City Council | <ul style="list-style-type: none">• Implement outcomes of neighbourhood facilities review
<i>Judy Cobb, Neighbourhood Facilities Coordinator</i>
<i>Ph: +61 2 4732 7777</i>• Penrith City requires a review and evaluation of the Neighbourhood Facilities Management Service to evaluate current management structures, systems, processes and practices for the purpose of developing recommendations to enhance service delivery and inform decision making processes
<i>Judy Cobb, Neighbourhood Facilities Coordinator</i>
<i>Ph: +61 2 4732 7777</i> |
| Porirua City Council | <ul style="list-style-type: none">• Implementation of recommendations from operational review
<i>Peter Bailey, General Manager Asset Management and Operations</i>
<i>Ph: +64 4 237 1412</i> |

TRACK RECORD

Recent Projects that have been, or are being, undertaken
by the Morrison Low Team



Operational Track Record

Porirua City Council

- Business analysis of Wellington market, business strategy and policy development
Peter Bailey, General Manager Asset Management and Operations
Ph: +64 4 237 1412
- Project manage the completion of the development of a project management approach and manual
Gordana Savic, Special Projects Engineer
Ph: +64 4 237 5089
- Utilities policy group review of effectiveness and efficiency
Roger Blakeley, formerly Chief Executive Officer
Now contactable at: Auckland Council, Chief Planning Officer, Ph: +64 9 301 0101
- Development of evolution criteria for assessment of the works operation and depot site needs and benchmarking current site against evaluation
William Middleton, General Manager Works Business Unit
Ph: +64 4 237 1090

Port Stephens Council

- Conduct an independent review of the structure of the Facilities and Services Group
Michelle Gilliver-Smith, Manager Human Resources
Ph: +61 49 800 255
- Conduct a review of the sustainable planning group with a view to providing advice on strategic direction and structure of the group. Opportunities for improvement also to be identified
David Broyd, Group Manager Sustainable Planning Group
Ph: +61 2 49800126
- Review of fleet and depot services as a result of new organisation structure, streamlining, reporting etc
Jeff Smith, Group Manager Commercial Services
Ph: +61 49 800 272

Powercor Telecom & ETSA Telecoms

- Standardising Telco processes and procedures
Donald McLeod, Manager Network
Ph: +61 3 9683 4498
- Co-ordinating merger of two telecommunications businesses
Donald McLeod, Manager Network
Ph: +61 3 9683 4498

Prospect, City of

- Examination of shared services opportunities
Justin Commons, General Manager Infrastructure and Corporate Services
Ph: +61 8 8342 8013

TRACK RECORD

Recent Projects that have been, or are being, undertaken
by the Morrison Low Team



Operational Track Record

- Prospect, City of
- Assistance with preparing a memorandum of understanding for shared services
Justin Commons, General Manager Infrastructure and Corporate Services
Ph: +61 8 8342 8013
- Queenstown Lakes District Council
- Supporting Council's application to NZTA for in-house professional services approval
Mark Kunath, General Manager Engineering Services
Ph: +64 3 442 7333
 - Support consolidation of engineering CCO back into council
Mark Kunath, General Manager Engineering Services
Ph: +64 3 442 7333
 - Review and procurement of building consent and compliance services
Duncan Field, Chief Executive Officer
Ph: +64 3 441 0499
- Redland City Council
- Provision of expert advice to CEO selection panel
Peter Tragardh, Group Manager Human Resources
Ph: +61 7 3829 8999
- Rockdale City Council
- Complete a comprehensive review of the technical services division
Greg Smith, formerly Director City Services
Now contactable at: Parramatta City Council, Group Manager Corporate Services, Ph: +61 2 9806 5000
 - Organisation review of development assessment and compliance units
Greg Smith, formerly Director City Services
Now contactable at: Parramatta City Council, Group Manager Corporate Services, Ph: +61 2 9806 5000
 - The development of a review framework to strategically guide the review of the parks area
Colin Clissold, Manager Business Development
Ph: +61 2 9562 1540
 - Designing a best value model and testing a range of different services mixes
Greg Smith, formerly Director City Services
Now contactable at: Parramatta City Council, Group Manager Corporate Services, Ph: +61 2 9806 5000
- Rockhampton Regional Council
- Assisting Council develop an approvals process to manage prioritisation of capital funding
Michael Clerc, Manager Financial Services
Ph: +61 7 49368319

TRACK RECORD

Recent Projects that have been, or are being, undertaken
by the Morrison Low Team



Operational Track Record

- Rockhampton Regional Council
- Develop community engagement strategy and facilitate implementation
Veronica Campbell, Manager Corporate Governance and Strategy
Ph: +61 7 4936 8278
 - Assistance to council in preparing a policy and organisational framework to the risk management function
Michael Rowe, Strategic Manager Innovation and Reform
Ph: +61 7 49125203
- Rodney District Council
- Development and facilitation of leadership forum for infrastructure directorate
Murray Noone, formerly Director Infrastructure
Now contactable at: Auckland Transport, Manager Road Corridor Maintenance, Ph: +64 9 355 3553
 - Development and facilitation of leadership forum with management team
Lloyd Barton, Director: Customer Service
Ph: +64 9 427 3156
- SA Dept of Health
- Assist injury prevention and management services section prepare a business plan
Julianne Flower, Manager Injury Prevention and Management Services
Ph: +61 8 82266562
 - Preparations of departmental business plan for health unit
Julianne Flower, Manager Injury Prevention and Management Services
Ph: +61 8 82266562
 - Prepare a business case for the possible move to a shared services environment for worker's compensation claims management and rehabilitation
Julianne Flower, Manager Injury Prevention and Management Services
Ph: +61 8 82266562
- Salisbury, City of
- Preparing a business plan for the strategic assets section
Andrew Wilson, Manager, Strategic Asset Management
Ph: +61 8 8406 8222
 - Preparation of business plans for three units - civil design, traffic management, landscape and security
Chris Haskas, Manager Civil Design
Ph: +61 8 8406 8330
- Selwyn District Council
- Review of corporate services, functions and structure
Paul Davey, Chief Executive
Ph: +64 3 324 5830

TRACK RECORD

Recent Projects that have been, or are being, undertaken
by the Morrison Low Team



Operational Track Record

- | | |
|--------------------------------|--|
| Selwyn District Council | <ul style="list-style-type: none">• Implementation of recommendations relating to EDS and asset management review
<i>Paul Davey, Chief Executive</i>
<i>Ph: +64 3 324 5830</i> |
| Singleton Council | <ul style="list-style-type: none">• Business review of existing childcare centre, examining the financial considerations of its continued operation or sale
<i>Gary Woodman, Director Operations</i>
<i>Ph: +61 2 6578 7208</i> |
| South Waikato District Council | <ul style="list-style-type: none">• Review of Watermark Business Unit
<i>David Hall, Chief Executive Officer</i>
<i>Ph: +64 7 886 1710</i> |
| Southland District Council | <ul style="list-style-type: none">• Peer review of information management strategic plan and report on risks associated with key projects
<i>Damon Campbell, Chief Information Officer</i>
<i>Ph: +64 3 211 2502</i> |
| Sutherland Shire Council | <ul style="list-style-type: none">• Organisational review of civil works and parks
<i>Ken Shelston, Senior Manager Corporate Development</i>
<i>Ph: +61 2 9710 0312</i>• Review of civil works and parks unit
<i>Ken Shelston, Senior Manager Corporate Development</i>
<i>Ph: +61 2 9710 0312</i> |
| Sydney Catchment Authority | <ul style="list-style-type: none">• Facilitate workshops and assist managers to complete business plans and five year projection
<i>Lea Rosser, formerly General Manager</i>
<i>Now contactable at: Cessnock City Council, Chief Executive Officer, Ph: +61 2 49934100</i>• Develop project plan for electronic document management system implementation
<i>Ingrid McAlpin, Chief Information Officer</i>
<i>Ph: +61 2 4725 2556</i>• Review the existing business information system, establish a new framework for the document processes, review all existing documentation against the framework, identify gaps in information and project manage the changes
<i>Lea Rosser, formerly General Manager</i>
<i>Now contactable at: Cessnock City Council, Chief Executive Officer, Ph: +61 2 49934100</i> |
| Tasman District Council | <ul style="list-style-type: none">• Review of financial and operational aspects of Nelson's regional sewerage business unit
<i>Peter Thomson, Manager Infrastructural Assets and Engineering</i>
<i>Ph: +64 3 543 8440</i> |

TRACK RECORD

Recent Projects that have been, or are being, undertaken
by the Morrison Low Team



Operational Track Record

- | | |
|----------------------------------|--|
| Tomorrows Manukau Properties Ltd | <ul style="list-style-type: none">• Management support to company in start up mode
<i>Ray Davy</i>
<i>Ph: +64 27 274 5956</i> |
| Tourism New Zealand | <ul style="list-style-type: none">• Scoping of forthcoming external review
<i>Hinemarie Taurima, Planning and Policy Manager</i>
<i>Ph: +64 4 917 5463</i> |
| TransAdelaide | <ul style="list-style-type: none">• Improve track maintenance processes
<i>Graeme Baker, Manager Retail Maintenance</i>
<i>Ph: +61 8 8218 4345</i>• Assisting to improve service recovery process for train and tram service disruptions
<i>Andrea Higgs, Executive Manager Customer Service & Communications</i>
<i>Ph: +61 8 8218 2282</i>• Assisting with the redesign and implementation of core organisational processes to deliver business improvement
<i>Graeme Baker, Manager Retail Maintenance</i>
<i>Ph: +61 8 8218 4345</i> |
| Tumut Shire Council | <ul style="list-style-type: none">• Strategic planning and development of business plan including management and supervisory review of capacity to deliver to business plan for Snowy Works and Services
<i>Ben Lawson, formerly General Manager Snowy Works and Services</i>
<i>Now contactable at: Coffs Harbour City Council, Director of City Services, Ph: +61 2 6648 4000</i> |
| Waimakariri District Council | <ul style="list-style-type: none">• Governance and ownership options for Rangiora Airport |
| Waipa District Council | <ul style="list-style-type: none">• Carry out a review of the development engineering function to improve performance. Align systems, processes and structure to support effective and efficient service delivery
<i>Ross McNeil, Group Manager Policy and Strategy</i>
<i>Ph: +64 7 872 0056</i> |
| Waitakere City Council | <ul style="list-style-type: none">• Scoping of an approach to assess the impacts of Project Twin Streams
<i>Tony Miguel, Group Manager - Asset Management - City Services</i>
<i>Ph: +64 9 835 0294</i> |
| Waitomo District Council | <ul style="list-style-type: none">• Develop information strategy
<i>Keith Hedley, formerly IT Manager</i>
<i>Now contactable at: Franklin District Council, Ph: +64 9 237 1300</i> |

TRACK RECORD

Recent Projects that have been, or are being, undertaken
by the Morrison Low Team



Operational Track Record

- Waitomo District Council
- Review and advise on performance standards against best practice norms
David Jack, formerly Chief Executive Officer
Now contactable at: Wyong Shire Council,
Corporate Services Manager, Ph: +61 2 4350 5555
- Warringah Council
- Provide assistance and input into assets department operational plan for 2006/2007
John Warburton, Corporate Services Manager
Ph: +61 2 99422508
 - Warringah Council wishes to develop a health check to assess its performance in delivering outcomes for its Community. In particular, an assessment of leadership outcomes is desired
Rik Hart, Chief Executive Officer
Ph: +61 2 9942 2111
 - Internal audit implementation framework
John Warburton, Corporate Services Manager
Ph: +61 2 99422508
- Willoughby City Council
- Facilitation of the general manager's performance review with the council appointed performance review panel
Nick Tobin, General Manager
Ph: +61 2 9777 1000
- Wollondilly Shire Council
- A high level review of strategic information with a view to ascertaining opportunities for productivity improvements that will be the subject of inputs into a broader communications strategy.
Luke Johnson, Assistant General Manager
Ph: +61 2 4677 1100
- Woollahra Municipal Council
- Facilitation assistance to the Manager Information Systems to develop an information technology strategy in a consultative manner which provides Council with a strategic direction
Stephen Dunshea, Director Corporate Services
Ph: +61 2 9391 7121
- Wyong Shire Council
- Review of project processes managing \$140 million five year capital works program
Paul Wise, Director of Shire Services
Ph: +61 2 4350 5555
 - Scope management and updating project documentation to comply with Council procedures
Paul Wise, Director of Shire Services
Ph: +61 2 4350 5555
 - Ongoing performance management reviews and reporting
Paul Wise, Director of Shire Services
Ph: +61 2 4350 5555

TRACK RECORD

*Recent Projects that have been, or are being, undertaken
by the Morrison Low Team*



Operational Track Record

Wyong Shire Council

- Review of resource planning for forward works program
*Mike Long, Acting Manager Contracts and Special
Projects*
Ph: +61 2 4350 5555
- Project processes improvement plan: \$140m capital
works program managed by NSW Department of
Commerce
Paul Wise, Director of Shire Services
Ph: +61 2 4350 5555